

## HMP and Client Agreement

- A. Training will begin at the time agreed upon by the client and instructor. Please be on time in order to make full use of the training session.
- B. All forms including Client Information, Liability Waiver, and Physician’s Authorization (if necessary) will be filled out and signed prior to commencement of our training sessions.
- C. A 24-hour notice is required for canceling training sessions. **There will be a charge for any cancellations occurring less than 24 hours in advance of scheduled sessions.** The cancellation penalty will be in the amount equal to one training session. If the cancelled session described above is part of a package, it will count as one completed session.

We recognize that cancellations are often due to illness. The only amendment to the 24 hour cancellation is illness IF notified in time. If you wake up sick on the day of your appointment, call/text Ki Lan’s cell phone by 9 am to inform. If you have an early morning appointment, call/text Ki Lan the night before. Do not communicate by email, I may not get it in time and you will be charged. In non-illness related cancellations we will still require 24 hour notice or you will be charged for the session. We want to keep the studio a healthy place to be, so from time to time Ki Lan may need to cancel sessions due to illness also. Hopefully if we are all cognizant of this we will all stay healthy!!

D. Our rates:

In-home privates	Start @ \$95	
HMP@ SageMED Private Pilates	\$75	
HMP@SageMED 5 pack	\$70/session	\$350
HMP@SageMED 10 pack	\$65/session	\$650

E. All sales are non-refundable and subject to WA State retail sales tax.

I have read the above terms and conditions. All questions pertaining to the above have been answered to my satisfaction. I understand and agree to the terms above.

Print Name \_\_\_\_\_ Date \_\_\_\_\_

Signature \_\_\_\_\_